

Our Guarantee

JAMES ALAN CONSTRUCTION LTD.



We do what we say we'll do!

Communication

James Alan Construction understands how important communication is for clients. We make it a point to consistently inform you about any issues or concerns and the progress of your project. You'll have constant contact with our site operatives and direct contact with our office to ensure you are up-to-date allowing you to relax knowing everything is running smoothly and nothing has been overlooked.



Budget

You do not need to worry about your project going over budget. Rest assured that your project will be quoted accurately from the outset, therefore, ensuring you no surprises other than any changes or additions you may want us to do during the build. Even then, we'll cost up any variations for approval before work begins.



Quality

We guarantee the tradesmen we use are fully qualified and certified to be working on your home. All our tradesmen, sub-contractors and suppliers have been refined over the years to ensure we deliver your project to the highest standards.



Timeline

With almost 30 years of experience and expertise in the Industry working on anything from a replacement door to a luxury new house, we can provide an accurate and realistic timeline of when your project will be completed. This ensures that you can prepare for any furniture or fittings delivery at the correct time.



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Trust & Respect

At James Alan Construction Ltd, we will value your home or property as if it is our own. Every team member follows our specific rules on-site where, for example, we have no coffee cups, empty tins of juice or rubbish lying about after break or lunch-time, no smoking within your boundary, or swearing on site, to name a few. You will always be greeted with a smile and informed about the build to date. We want you to feel you can ask any question, no matter how trivial you think it is.



Workmanship Guarantee

Our workmanship has been acknowledged by the Federation of Master Builders whom we are now proud members of. We must follow a strict code of conduct therefore ensuring you are given the very best quality of product and service, before, during and after work is complete. Being a member of the Federation gives you, the customer peace of mind that we have sufficient Public and Employers Liability Insurance in place before we even quote for a Project.



We are also recognised by TRUSTMARK – Government Endorsed Quality. Again, we follow a code of conduct to be part of this 'not for profit' enterprise. Trustmark is there to ensure contractors have 3 cornerstones of quality

1. **Technical Competence**
2. **Good Customer Service and**
3. **Good Trading Practices.**

The cornerstones give you the Guarantee of working with a Contractor you can trust
- **JAMES ALAN CONSTRUCTION LTD**



SIGNATURE HERE



James Alan Macaulay
DIRECTOR / FOUNDER
JAMES ALAN CONSTRUCTION LTD